

August 24, 2006
10421 E. Regal Drive
Sun Lakes, AZ 85248
Phone: 480 895 0325

Mr. Greg Special
Foam Experts Roofing, Inc.
P.O. Box 1546
Mesa, AZ 85211

Dear Greg:

You have always had the nicest crew of workers and I just wanted to write and thank you and all of them for, once again, doing an outstanding job recoating and repairing my roof. I'm sorry I didn't get their names but I'm sure you know who did the work.

I especially appreciate your help in locating a company to replace the skylights. As I mentioned on the phone, it turned out that Freelite was the company that had originally installed our skylights. I just received a call from them today and, due to a cancellation, they are coming tomorrow to make the installation. I'm sure you will want to look it over to see if the seal needs any attention from a roofing standpoint after the installation. As I mentioned to you on the phone, Rick Cornish, their estimator, said that the skylight on the north side sits too close to the roof and suggested that you may want to look at it and correct it to avoid leaks in the future.

One of the last bits of advice my husband gave me was, "If you have a roof problem be sure and stick with Foam Experts. They're reliable and will take care of you." Al Tibshraeny recommended you to us in 1986 and he was right! You've always done a good job.

Thanks again to you, Todd, the crew and the girls in the office. You're a "class act"! I know my roof won't leak when you get through with it.

Sincerely,

A handwritten signature in cursive script that reads "Ginia W. Dick". The signature is written in black ink on a white background.

Ginia W. Dick