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Refer: Foam Experts Roofing, Inc.
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Attn: Joseph Laughlin, Contracting Officer

As Construction Managers for the West Sonoma County Union High School District, RGM and Associates was requested by the District in 2001 to repair or replace the roof of four classroom buildings (Foam Roofing at Buildings B, C, F and G, El Molino High School, West Sonoma County Union High School District). The buildings had metal roofs, which had been installed around 1978, and which leaked during each rain storm. The complicated roof design did not easily lend itself, to effective repairs or to an affordable replacement. Although we were convinced that foam roofing would seal the problem areas without having to tear off the existing roofs, we were concerned about application techniques, details and quality control.

We were extremely fortunate that Foam Experts Roofing participated in the competitive bidding process. They gave us a responsive and responsible bid, and provided all necessary bonds and insurance certificates, certified payrolls, and other documents. In spite of the restrictive summer construction window, the job was completed on time and under budget. Most importantly, the site has not reported any leaks in the buildings in the three years since the roofs were installed, despite several severe winter storms.

In, 2003 the District let another contract out to bid to re-roof several existing buildings at two sites (Foam Re-Roofing at Analy and El Molino High Schools, WSCUHSD). Again, we were fortunate that Foam Experts Roofing participated, and was the successful bidder. This job also went smoothly, and the roofs have performed well.

- 1) 100% of the Foam Roofs have never leaked. (We did request that Foam Roofing make a warranty service call when it was reported that a roof was leaking. Foam Experts responded right away. The problem turned out to be unrelated to their work, but Foam Experts repaired the problem anyways.)



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- 2) 100% of the Foam Roofs do not currently leak.
- 3) Overall customer satisfaction is excellent. The District and RGM would use Foam Experts Roofing again without hesitation.
- 4) Projects were completed within project schedules.
- 5) Change order proposals (value engineering) from Foam Experts resulted in overall project savings on the first contract.
- 6) The quality of workmanship, as confirmed by roofing consultants who performed special inspections, was consistently good and in compliance with all requirements.
- 7) 25% of these roofs have high traffic (someone walking 12 times/year).
- 8) The close-out process was completed in a timely manner. All punchlist items were addressed immediately, and close-out documents were handled properly, and Foam Experts has followed through to ensure the warranty is fully executed.
- 9) Foam Experts communicated well with all District representatives and consultants.
- 10) Foam Experts followed all regulations and requirements for working on a school site, and made adjustments to their schedule and procedures in order to accommodate special site conditions.
- 11) Foam Experts responded promptly and appropriately to District requests and managed their crews effectively. We received no complaints from subcontractors or suppliers.

We would not hesitate to advise property owners, who which to make use a foam roofing system, to contract with Foam Experts Roofing.

Respectfully submitted,

RGM and Associates

A handwritten signature in black ink, appearing to read "Andrea", written in a cursive style.

Andrea, Project Manager